



KhushiKahani.com

Frequently Asked Questions (FAQs)

Q: Why can't I see other profiles yet?

A: Your account likely isn't verified yet. Every profile is manually verified by the KhushiKahani team to ensure authenticity. Once verified, you'll be able to see other members' profiles.

Q: My photo won't upload. What should I do?

A: Make sure your photo is in **JPG or PNG** format and is under 8 MB in size. If it's larger, resize or compress it before uploading.

Q: Can I pause or delete my account?

A: Yes. Email our support team at **khushikahanimatrimony@gmail.com** and we'll help you deactivate or remove your profile.

Q: Where can I read the Terms & Conditions?

A: If you have already created your user, you have accepted the Terms & Conditions of the KhushiKahani website. You can still view them anytime in PDF format on the website footer section.

Q: Can I edit my profile after I've created it?

A: Yes. Use the Edit My Profile option from the header. You'll go through the 7-step wizard again and can update or remove information before saving.

Q: What happens if I exit in the middle of creating my profile?

A: Your profile will not be saved. You must complete all 7 steps and press Review & Save for your profile to be stored.

Q: How many photos can I upload?

A: You can upload up to 4 photos. Each photo must be ≤ 2 MB.

Q: How do I filter profiles when browsing?

A: In **Profiles View**, you can filter by:

- Location (Country → State → City)
- Gender (Male or Female)

Q: What if I notice a suspicious or fake profile?

A: Please report it immediately to our team at:
khushikahanimatrimony@gmail.com so we can review and take action.

Q: Is my personal information safe?

A: Yes. We manually verify all members and encourage you to share personal details (like phone or address) only when you feel comfortable. Your data is not shared publicly without your consent.