



KhushiKahani.com

Frequently Asked Questions (FAQs)

Q: Why can't I see other profiles yet?

A: Your account likely isn't verified yet. Every profile is manually verified by the KhushiKahani team to ensure authenticity. Once verified, you'll be able to see other members' profiles.

Q: My photo won't upload. What should I do?

A: Make sure your photo is in **JPG or PNG** format and is under 8 MB in size. If it's larger, resize or compress it before uploading.

Q: Can I pause or delete my account?

A: Yes. Email our support team at **khushikahanimatrimony@gmail.com** and we'll help you deactivate or remove your profile.

Q: Where can I read the Terms & Conditions?

A: If you have already created your user, you have accepted the Terms & Conditions of the KhushiKahani website. You can still view them anytime in PDF format on the website footer section.

Q: Can I edit my profile after I've created it?

A: Yes. Use the Edit My Profile option from the header. You'll go through the 7-step wizard again and can update or remove information before saving.

Q: What happens if I exit in the middle of creating my profile?

A: Your profile will not be saved. You must complete all 7 steps and press Review & Save for your profile to be stored.

Q: How many photos can I upload?

A: You can upload up to 4 photos. Each photo must be ≤ 2 MB.

Q: How do I filter profiles when browsing?

A: In **Profiles View**, you can filter by:

- Location (Country → State → City)
- Gender (Male or Female)

Q: What if I notice a suspicious or fake profile?

A: Please report it immediately to our team at:
khushikahanimatrimony@gmail.com so we can review and take action.

Q: Is my personal information safe?

A: Yes. We manually verify all members and encourage you to share personal details (like phone or address) only when you feel comfortable. Your data is not shared publicly without your consent.

Q: I have registered my profile. What can I expect next?

A: Now that you've created your profile, please expect a call from our team within the next few days. You can edit your profile any number of times in the meantime; there is no restriction. Once the verification process is complete, your profile will be activated on KhushiKahani.com, and you'll be able to browse other verified profiles as well.

Q: Can I register on behalf of my son or daughter, or does he/she need to register personally?

A: Yes, you can definitely create a profile on your son's or daughter's behalf. You may create the user account under your own name or directly under your child's name. When filling out the profile, please enter your son's/daughter's details (not yours), including their current location, so that potential matches know where he or she is presently based.

Q: I don't see the city (or state or country) where I live or was born. What should I do?

A: If you don't find your city, state, or country in the dropdown lists, simply drop us a note and we'll be happy to add it.

Q: Why do I need to pay now to view other profiles?

A: As KhushiKahani has grown to 150+ members across India, the US, UK, Australia, Singapore, and many other countries, we've started incurring hosting, infrastructure, cloud, and maintenance costs. To continue improving the platform and providing support, we've introduced a small membership fee - now even more affordable to ensure everyone can participate.

Q: How much does it cost to become a paid member?

Membership Plans:



India:

- Monthly Plan – ₹1,249
- 3 Months – ₹1,999
- 6 Months – ₹2,999
- Lifetime (until you get married!) – ₹4,999



Outside India (US & Rest of the World):

- Monthly Plan – USD \$19.99 or equivalent
- 3 Months – USD \$29.99 or equivalent
- 6 Months – USD \$44.99 or equivalent
- Lifetime (until you get married!) – USD \$64.99 or equivalent

✨ Special Diwali Offer: ✨

✨ Get an additional **50% OFF** on all above plans until **October 31st, 2025**. ✨

Q: What does the paid membership include?

A: Paid members can:

- View and browse all verified profiles worldwide
- Connect with eligible Konkanis through the secure platform
- Access new features as we roll them out
- Get faster customer support and profile visibility

Q: Can I still create my profile for free?

A: Yes! Creating your profile and getting verified is completely free. You only need to purchase a membership when you wish to view or connect with other members.

Q: How do I make the payment?

A: When you click View Profiles, you'll be directed to our secure payment page. You can pay using PayPal or your preferred credit/debit card, depending on your country.

Q: Are there any discounts or installment plans?

A: We don't offer installment plans, but we currently have a special Diwali 50% discount on all membership plans valid until October 31st, 2025.

Q: Can I get a refund if I cancel early?

A: Memberships are non-refundable and non-prorated, so please choose your preferred plan (6 months or 1 year) carefully before paying.

Q: Why are the prices different for India and other countries?

A: The difference is due to currency exchange rates and international hosting costs. We've adjusted prices to make them fair and affordable for members everywhere.

Q: What if I don't wish to continue after my plan ends?

A: Your account will remain active, but you'll no longer be able to view other profiles unless you renew your membership.

Q: Is the payment secure?

A: Yes, absolutely. All payments are processed through PayPal's secure system, and we never store your card or payment details.

Q: I already created my profile before October 15. Do I still need to pay?

A: Yes, to view and connect with other profiles, all members (including earlier ones) need to choose a membership plan. You can take advantage of the Diwali 50% offer until October 31st for the best rates.

Q: Why do you call it a “nominal fee”?

A: Because it's truly minimal — about the cost of a couple of coffees or a meal — but it helps us keep KhushiKahani running smoothly so you can find that perfect Konkani partner to share those very coffees and meals with! ☕🍴❤️