



## **KhushiKahani.com**

### **Frequently Asked Questions (FAQs)**

#### **Q: Why can't I see other profiles yet?**

A: Your account likely isn't verified yet. Every profile is manually verified by the KhushiKahani team to ensure authenticity. Once verified, you'll be able to see other members' profiles.

#### **Q: My photo won't upload. What should I do?**

A: Make sure your photo is in **JPG or PNG** format and is under 8 MB in size. If it's larger, resize or compress it before uploading.

#### **Q: Can I pause or delete my account?**

A: Yes. Email our support team at **khushikahanimatrimony@gmail.com** and we'll help you deactivate or remove your profile.

#### **Q: Where can I read the Terms & Conditions?**

A: If you have already created your user, you have accepted the Terms & Conditions of the KhushiKahani website. You can still view them anytime in PDF format on the website footer section.

### **Q: Can I edit my profile after I've created it?**

A: Yes. Use the Edit My Profile option from the header. You'll go through the 7-step wizard again and can update or remove information before saving.

### **Q: What happens if I exit in the middle of creating my profile?**

A: Your profile will not be saved. You must complete all 7 steps and press Review & Save for your profile to be stored.

### **Q: How many photos can I upload?**

A: You can upload up to 4 photos.

### **Q: How do I filter profiles when browsing?**

A: In **Profiles View**, you can filter by:

- Location (Country → State → City)
- Gender (Male or Female)
- First Name, Last Name
- Age From, Age To

### **Q: What if I notice a suspicious or fake profile?**

A: Please report it immediately to our team at:  
**khushikahanimatrimony@gmail.com**, so we can review and take action.

### **Q: Is my personal information safe?**

A: Yes. We manually verify all members and encourage you to share personal details (like phone or address) only when you feel comfortable. Your data is not shared publicly without your consent.

**Q: I have registered my profile. What can I expect next?**

A: Now that you've created your profile, please expect a call from our team within the next few days. You can edit your profile any number of times in the meantime; there is no restriction. Once the verification process is complete, then you will need to select one of the membership plans, after which your profile will be activated on KhushiKahani.com, and you'll be able to browse other verified profiles.

**Q: Can I register on behalf of my son or daughter, or does he/she need to register personally?**

A: Yes, you can definitely create a profile on your son's or daughter's behalf. You may create the user account under your own name or directly under your child's name. When filling out the profile, please enter your son's/daughter's details (not yours), including their current location, so that potential matches know where he or she is presently based.

**Q: I don't see the city (or state or country) where I live or was born. What should I do?**

A: If you don't find your city, state, or country in the dropdown lists, simply drop us a note at [khushikahanimatrimony@gmail.com](mailto:khushikahanimatrimony@gmail.com) and we'll be happy to add it.

## Q: How much does it cost to become a paid member?

### Membership Plans:



#### India:

- 1 month: ₹625
- 3 months: ₹1000
- 6 months: ₹1500
- Lifetime Unlimited (until you get married!): ₹250



#### Outside India (US & Rest of the World):

- 1 month: \$10
- 3 months: \$15
- 6 months: \$25
- Lifetime Unlimited (until you get married!): \$35 USD

## Q: What does the paid membership include?

A: Paid members can:

- View and browse all verified profiles worldwide
- Connect with eligible Konkanis through the secure platform
- Chat with other prospective members through the [www.khushikahani.com](http://www.khushikahani.com) website itself.
- Access new features as we roll them out

**Q: Can I still create my profile for free?**

A: Yes! Creating your profile and getting verified is completely free. You only need to purchase a membership when you wish to view or connect with other members.

**Q: How do I make the payment?**

A: After you have received a call from us for verification, then you can click on [ProfilesView](#) to view the Membership Plans, along with payment details.

**Q: Are there any installment plans?**

A: We don't offer installment plans or partial payments.

**Q: Can I get a refund if I cancel early?**

A: Memberships are non-refundable and non-prorated, so please choose your preferred plan carefully before paying.

**Q: Why are the prices different for India and other countries?**

A: The difference is due to currency exchange rates and international hosting costs. We've adjusted prices to make them fair and affordable for members worldwide.

**Q: What if I don't wish to continue after my plan ends?**

A: Your account will remain active, but you'll no longer be able to view other profiles unless you renew your membership.